



PLACER COUNTY WATER AGENCY
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WATER LEAK REBATE PROGRAM

The rebate amount of up to \$1,000 for residential customers and up to \$2,000 for commercial, institutional, or industrial (CII) customers. The Water Leak Rebate is for the repair of a verified treated water leak inside or outside property. Limit one (1) Water Leak Rebate per treated water account annually or when dollar amount is met.

Rebate Eligibility Requirements:

1. You must be a treated water customer of PCWA. The water leak must be repaired at the address listed on the application.
2. Applicant must have proof of the leak. (i.e., Pictures/video of leak prior to repairs, if you do not have before photos, an itemized contractor's invoice that shows the scope of work performed, separating material costs and labor costs may act as proof)
3. Customers may receive up to \$1,000 (residential) or up to \$2,000 (CII) for leak detection, parts, and labor. Labor costs is only included if performed by a CA licensed plumber. If the repairs are made by the property owner, labor costs will not be included in the rebate. The total rebate amount will not exceed the amount paid for the leak repair.
4. Qualifying leaks include, but are not limited to:
 - Outdoor leaks: Supply line between meter and house/building, irrigation supply line, irrigation valves, swimming pool supply line, spigot
 - Indoor leaks: Leak in wall, water heater, toilet, kitchen/lavatory faucet, shower fixtures
5. After repairs have been made, the water meter must show **no** signs of continuous flow.

Customer requirements to receive a rebate:

1. The leak must be repaired, and application submitted within 60 days of leak start date or the date the leak was identified.
2. The receipt(s) for parts, and/or invoice(s) for leak detection and leak repair must be included with the application along with pictures of both the leak and completed repair.
3. Submit a completed and electronically signed online application form. **The rebate will not be processed without receipt or invoice.**
4. PCWA Water Efficiency staff will perform a post leak repair inspection and verify the meter shows **no** signs of continuous flow.

5. Rebates are issued in the form of a bill credit.

Duration: The rebate program is offered on a first-come, first-served basis and will continue until all approved funding is depleted. Receipts or invoices must be dated for the current calendar year and receipts from prior years do not qualify. The rebate amount will be credited to your account. This program shall be subject to change or termination without prior notice.

Verification of installation: PCWA reserves the right to have an Agency representative verify the installation of the product(s) at the service address on the application.

Rebates: This program offers a rebate of up to **\$1,000 (residential)** or up to **\$2,000 (CII)** to repair a verified indoor or outdoor treated water leak. Waste water leaks, such as leaks occurring in drainage lines, sewer lines, etc., are not eligible for this rebate.

Rebates may be considered taxable income. Any tax consequences arising out of the receipt of a rebate are the exclusive responsibility of the applicant.

Disclaimer: Placer County Water Agency (PCWA) reserves the right to deny an application of any participant who does not meet all requirements as outlined. PCWA reserves the right to change the terms of this program at their discretion. PCWA is not responsible for receipts or paperwork lost in the mail. PCWA cannot guarantee that the installation of the product(s) will result in lower water utility costs. The number of rebates is dependent upon the availability of program funds. Applications will be processed when all required information is provided by the applicant; on a first-come, first-served basis.

**All questions should be directed to
PCWA, Customer Services Center at
530.823.4850 ♦ 800.464.0030
Email: rebates@pcwa.net**